



Office365 Cyber Health Check Guide

www.mycyberhealth.com.au

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Coverholder at **LLOYDS**

Cost: \$275 normally \$495 inclusive of GST (Discount code: [AGILEINSURANCE](#))

Agile Underwriting Services (Agile), along with our IT Security partner, Insane Technologies are pleased to offer a Microsoft Office 365 Cyber Health Check.

As cyber incidents continue to evolve, we believe it is important to not only protect your business with cyber insurance solutions, but to also assist in providing innovative and cost-effective cyber risk management solutions to ensure you can reduce the risk of a cyber incident impacting your business.

We know from the claims data we have, that most cyber incidents in the SME world are centred around Business Email Compromise ('BEC') matters. This is where a threat actor is able to infiltrate the email account of a staff member within your business. This can lead to many issues for your business, including transferring funds to fraudulent bank accounts, along with notification requirements under the Privacy Act.

The cost of a simple BEC incident can be significant to your business and whilst some of this may be covered under cyber insurance, your business will still incur the cost of the excess at claim time, not to mention an increase in the renewal premium the following year. It is also an unpleasant and stressful experience for all those involved. **The goal must be to avoid these sorts of cyber incidents if possible.**

The Office365 Cyber Health Check provide a cost effective and efficient way for your business to understand their cyber security risks around their Office365 accounts. The assessment will focus on reviewing key security controls, which if enabled correctly will minimise the risk that your business will suffer a BEC incident.

This assessment aims to educate and empower business owners, managers, IT consultants and their trusted partners to ensure they are not the *low hanging fruit* that cyber criminals target. We want to help raise the bar for information security for Australian businesses.

Below provides some Q&A information from Insane Technologies in relation to the Office365 Cyber Health Check, including how to get started and what you will need.

Q. What do I need before I sign up?

A. You will need a “Global Admin” account for your Microsoft Office 365 services. Your business should have one of these. If you have an external IT consultant or Managed Service Provider (‘MSP’) managing your Office 365 services for you, they will be able to provide this for you.



For more information on admin accounts, see this Microsoft article:

<https://docs.microsoft.com/en-us/microsoft-365/admin/add-users/assign-admin-roles?view=o365-worldwide>

Q. How do I get started & what is the cost?

A. By visiting www.mycyberhealth.com.au and clicking on “REGISTER” you can register yourself a new account. Once you’ve registered, you need to PURCHASE the Office 365 assessment and AUTHORISE our service.

Use the CODE “**AGILEINSURANCE**” and you will receive a \$220 inclusive of GST discount (normal price \$495 inclusive of GST). **The cost of the assessment is \$275 inclusive of GST.**

You will need your “Global Admin” account for your Microsoft Office 365 services, or your IT consultant present, to be able to authorise the service. You can run the test as many times as you like within 12 months of your initial purchase.

MyCyberHealth Dashboard

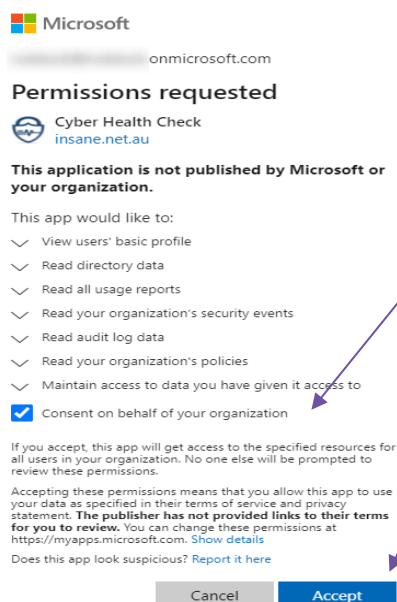
To enable MyCyberHealth to assess the security posture of your Office 365 tenancy we need you to authorise our application. You will need to click the below button and sign in with an account that has Global Administrator access.

[Click Here to Authorise MyCyberHealth](#)

*Please sign in using a GA Account, otherwise CHC may not have authorisation to access the required resources

Q. Do I need to give you my Microsoft Office 365 admin credentials?

A. No. When you sign up for the Cyber Health Check you will create a unique account on our platform which is separate from your Office 365 credentials. You will then be asked to AUTHORISE our application to read certain security statistics about your Microsoft Office 365 services. We do not store your admin credentials and only access these statistics in a read-only fashion.



You will need to tick “Consent on behalf of your organisation” and then ACCEPT.

Q. Should my IT consultant / Managed Service Provider (MSP) be present?

A. Yes, they will need to assist you. Along with this you will get a lot of value out of having them present. Our goal is to raise the bar for all businesses, working collaboratively with IT consultants and Managed Service Providers (‘MSPs’). You may find they have already advised you of some of these controls and this assessment will help re-iterate the advice they have given. The goal is to empower everyone and reduce cyber risk within your business.

Q. What do I do with the report once I have it?

A. The report will outline areas where improvements are needed. This can then be discussed with your IT provider and implemented. We provide (where possible) detailed instructions on how to implement the security controls we test for and once you’ve implemented them, you are welcome to go back and re-run the test at no additional charge (within 12 months of your initial purchase).

Q. I have cyber insurance, why should I bother undertaking this assessment?

A. Cyber insurance should most definitely form part of an overall insurance program for any business. Like all insurance products, businesses don’t purchase these products with the intention of claiming on them. Claiming on any insurance product usually means an excess is payable by the business and premiums are increased at renewal, adding further cost to a business’s insurance program. This quick and effective Office 365 assessment will ensure a *high risk* area of your IT network is reviewed and can be secured immediately, reducing the cyber risk of your business.